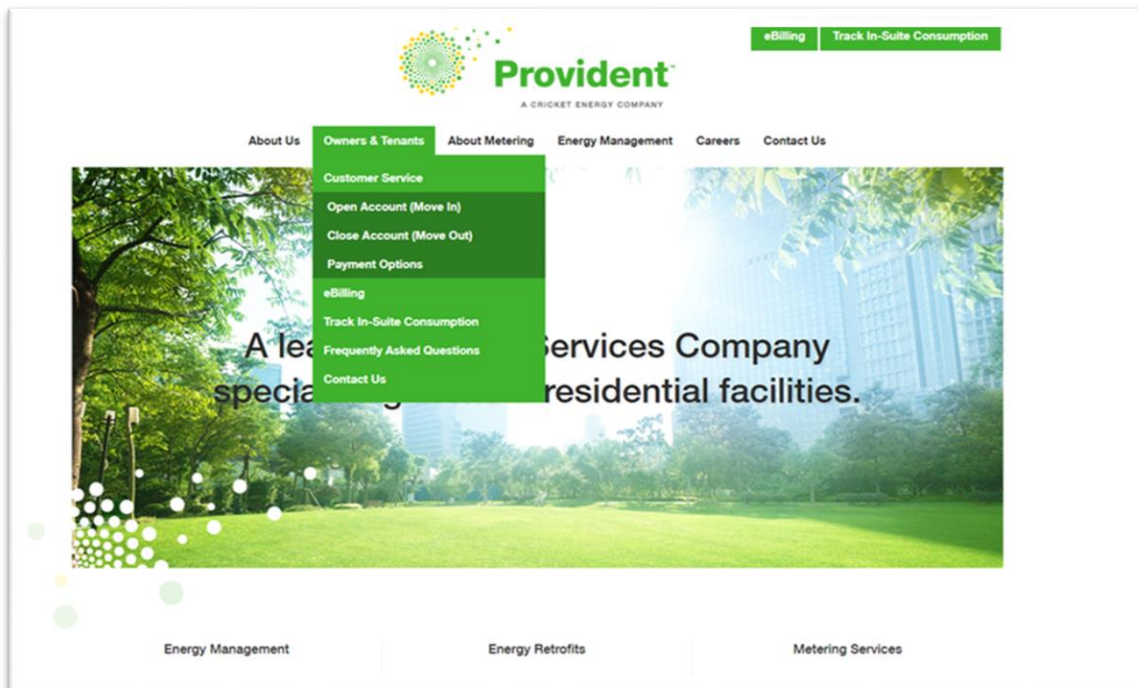




Our mission at Provident is to provide our customers with a golden standard experience through each and every customer touch-point. In today's digital world, customers expect to have multiple options and avenues to receive the service that they desire. The initial customer touchpoint between Provident and our customers is the Provident web page. We are excited to announce that we have made some positive and user friendly amendments to our web page to ensure that our customers have a seamless Experience! Our web page amendment consists of a new upgrade and the ability for our customers to process their move in / move out requests on our user friendly web form in a simple yet efficient manner. This implementation will simplify our move in and move out processes and eliminate the need for multiple forms.

**Instead of sending in a Customer Service Agreement, Move In form, Move Out form or any other document by phone or email, we will now be processing these applications through new web forms at [www.pemi.com](http://www.pemi.com). To use:**

1. Scroll over to **Owners & Tenants**, select your requested form (Move in/ Move Out)



2. You will be directed to select whether you are an owner or a tenant as well as your legal closing or occupancy date

All fields marked with an \* are mandatory.

Please answer a few questions to better help us prepare your Move out form.

I am a ... \*  Legal Closing Date \*

3. You will then be prompted to start your form with your service address

Service Address

Suite Number (e.g. 1507, 1001B, PH10,TH07)

Street Number \*  Street Name (e.g. Eglinton) \*

Type  Direction

City \*  Postal Code \*

ONTARIO  CANADA

EV Parking Space Number (optional)

4. Once all required fields are completed ensure that you type your name to sign and check both boxes seen below before submitting

Signature

I verify that all information entered is accurate.  
By typing your name in the fields below, you are legally signing this digital form.

Please type your name

Please note that completing this form does not signify that your account has been formally opened. A Customer Service Representative will follow-up to request additional information, if required.

I agree to receive future communications from Provident.

Please note: Once submitted your screen will read "Thank you, your form has been accepted". A confirmation email will then be sent once the request has been actioned. If we require more information an agent will be in contact with you.